# SALARY AND BENEFITS STUDY FOR MARINE EMPLOYEES' COMMISSION STATE OF WASHINGTON July 18, 1988 CAREY ASSOCIATES, INC.

### CAREY ASSOCIATES, INC.

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July **18, 1988** 

State **of** Washington **Marine** Employes' Commission Main Floor, SW Quadrant FJ-11 Evergreen Plaza Building Olympia, WA 98504

The attached report, Salary and Benefits Study, presents findings and recommendations from the study conducted by Carey Associates, Inc. under Contract No. 88-1, dated April 4, 1988, for Marine Employees' Commission, State of Washington.

We surveyed 12 fe**rry** operations and 15 shipyards in the United States and British Columbia, **Canada**. The report shows data compiled for over 4,500 employees. Washington State Ferry Systems (WSFS) data is listed separately to facilitate comparison.

Probably the most useful statistic in the report is Cornpensation/Hour. This shows the total value of cornpensation per hour worked. It considers base pay, benefits and paid time off-after adjustment for area pay differences. Accompanying this letter is a table summarizing how WSFS Compensation/Hour compares to that of other ferry and shipyard operations.

The report includes our recommendation to use surveys only to provide general background information for collective bargaining Included is a proposed draft of revised legislative language to facilitate such use of surveys. A salary survey guide provides recommended procedures for future surveys.

Thank you for this opportunity to serve the State of Washington Marine Employees' Commission.

Sincerely yours,

James F. Carey, President

Certified Management Consultant

Janes F. Carey

Attachments

### COMPENSATION/HOUR OF WSFS EMPLOYEES COMPARED TO OTHERS

Example: 53 WSFS employees classed as Master/Pilot (B) at \$34.22 Compensation/Hour are compensated above the median for others surveyed in this class. Compensation/Hour includes: base rate, area pay

	differences, hours scheduled,	cost of benefits, and paid time off.						
		WSFS	Number of WSFS Employees					
		Comp/Hr	Bel ow Low	Low to Median	Median to High	Above Hi gh		
	Master/Pilot (A)							
	Master/Pilot (B)	\$34.22			53			
	First Mate/Pilot (A)							
4	First Mate/Pilot (B)	26.54			52			
	Second Mate (A)							
	Second Mate (B)	24.05	6					
7	Staff Chief Engineer	36.35			23			
8	Chi ef Engi neer (A)	34.85			85			
9	Chief Engineer (B)	31.73	0					
10	Chief Engineer (C)	30.48				0		
	Assistant Engineer	25.47		48				
	0iler	19.21		123				
13	Wi per	17.26			1			
14	Able Seaman/Bos'n	19.72		15				
15	Able Seaman (AB)	19.21		197				
	Ordinary Seaman (OS)	17.26		162				
	Watchman (on Board),	17.00		45				
	Matron (on Board)	16.44			15			
	Terminal Agent	21.17			24			
	Ticket Seller (Auto)	19.47				75		
	Ticket Seller (Pass.)	19.21				8		
	Ticket Taker	17.26		15		-		
	Terminal Attendant/Watchman	16.28				41		
	Information Supervisor	16.89	1					
	Information Clerk	16.53	-			6		
	Shoregang Foreman	21.17	1			·		
	Shoregang Lead	20.77	•	2				
	Shoregang Worker	20.18		~		11		
	Crew Dispatch Coordinator	19.27				2		
	Crew Dispatcher	17.64				1		
		13.59	0			1		
33	Data Entry Operator Accounting Clerk-Inter.	15.47	U	8				
	Accountant	18.43		2				
	Custodi an	12.19		5				
		21.10		J	20			
101	1 0 1	21.10			10			
102	10	21.10			9			
103	10	21.10			. 6			
104		21.10			6			
	Shi pyard Pipefitter	21.10			0 4			
	Shi pyard Sheet Metal Worker				4	1		
107		21.36				1		
108	Shipyard Warehouse Worker	21.36				4		
	TOTAL EMPLOYEES	1087	8	622	308	149		
		100%	1%	57%	28%	14%		

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INTRODUCTION

### **SALARY** AND BENEFITS STUDY

**FOR** 

Marine Employees' Commission

State of Washington

July 18, 1988

### INTRODUCTION

The State of Washington Marine Employees' Commission (MEC), sponsored this study. The study includes a survey of pay and benefits in ferry and shippard organizations, recommendations for conducting and using such surveys in the future, and recommendations for changes in legislative language to facilitate such use of survey data. Any questions about this study may be directed to the management consulting firm that conducted the study:

Carey Associates, Inc. 2.555 Flores Street, Suite 260 San Mateo, CA 94403 (415) 574-3732

### **PURPOSE**

This study was conducted to compile and analyze pay and benefit data from various ferry and shippyard organizations to assist MEC in fulfilling its functions in relation to the Washington State Ferry System (WSFS) and to provide recommendations for future conduct and use of surveys in connection with WSFS matters of pay and benefits.

This study makes no recommendations regarding the pay rates and benefits that WSFS should provide to its employees. Indeed, we **specifically** recommend that surveys **not** be used to define or limit pay and benefits.

We do recommend that surveys be used as background for collective bargaining between employee representatives and WSFS **management** on matters of pay and **benefits**. Thus, survey data would provide general support and reference in the **collective bargaining** process. State of Washington laws, regulations, and budget guidelines must be **considered** also.

### SURVEY **PARTICIPANTS**

We reviewed listings of all ferry operations in the United States and Canada and selected for contact the larger ferry operations in the United States and British Columbia. We selected **ferry** operations that seemed likely to employ a reasonable number of people in jobs similar to those in WSFS. Other employers may also have similar work. **This** survey covered the organizations listed in Exhibit 1.

After making telephone contact with each prospective survey participant, we eliminated several as being too small or intermittent to provide useful data. We then mailed 33 **survey** questionnaires to prospective participants. Fourteen **organizations** completed and returned questionnaires. **Upon** review of the **completed questionnaires**, we rejected two that were incomplete or from a small operation. **We compiled** and analyzed data from 12 ferry organizations, including WSFS.

The same process was followed for shipyards, with the selection limited **p**rimarily to West Coast shipyards. We mailed questionnaires to 26 shipyards, received 16 responses, and used 15 of them in the study. Of those 15, three are from shipyards operated **n** conjunction with ferry operations.

### **QUESTIONNAIRES**

Exhibit 2 shows samples of the instructions and questionnaires sent to **survey participants.** Included are lists of the job classifications surveyed and the lob **description** for each.

### ANALYSIS

We compiled the survey responses and **analyzed** the data as shown in the Findings section of this report. About one-half of the survey participants requested that their data be kept confidential.

The survey **findings** are presented in consolidated form, showing low, median, and high pay rates for each **iob classification**. Where the number of organizations reporting on a particular **job** class If cation is four or more and the number of employees covered **is** greater than **20**, we also include quartile pay rates. That is, the low 25 percent pay rate and the high 25 percent **p**ay rate. Pay rates for WSFS are shown separately and are not included in the **compiled** data analysis. Thus, the reader can compare WSFS pay with pay provided by other employers.

### **EFFECTIVE** DATE

All payrates and benefits shown are those in effect at the time of the **survy**: April-Ma 1988. It should be noted that most WSFS pay rates went into effect July 1, 1986 as part 07 the 1985-1987 union contract settlements. WSFS shippard pay rates went into effect in May 1988. With one exception, all other ferry operations reported pay rates that had gone into effect within the past year.

### INTERPRETING RESULTS

The Findings section of this report includes definitions of certain terms used and **example**s of the calculations in the **survey** analysis. Understanding those definitions and **calculations** will assist in interpreting the findings of this survey. Pay rates are adjusted to Seattle-equivalent.

Compensation/Year shows the effect of the number of hours scheduled and **the** cost of benefits. Larger employer contributions to a retirement plan, for example, **will increase** the Compensation/Year but not the Base Rate.

Cornpensation/Hour shows the effect of paid time off. The total cost of pay and benefits is **divided** by the number of hours worked, after allowing for holidays, vacation, and sick leave. More generous vacation allowance, for example, will increase Compensation/Hour but not the Base Rate or the Compensation/Year.

Management and union representatives often equate the cost of pay and benefits on a dollar-ior-dollar basis. Research into employee attitudes, however, indicates that most workers do not equate each element of the compensation package on a cost basis. That is, most workers will not freely exchange base pay dollars for added vacation or extra life insurance.

MEC-Salary and Benefits Study • 3

WSFS job classifications do not match eve**ry** job described in the survey. In some cases, such as Master/Pilot (A), the survey job**description** refers to vessels larger than those operated by WSFS. Those jobs are included in the survey to **help** bracket the WSFS jobs. Some job classifications **exist** but are not currently staffed in **WS**FS. This includes, for example, Chief Engineer (B) and Chief Engineer (C).

SURVEY <b>FINDINGS</b>	

# SURVEY FINDINGS

### **DEFINITIONS**

### **Base Rate**

Average base pay rate per hour for a job classification. Canadian pay rates adjusted to U.S. dollar **quiv**alent at **\$1Canada** = **\$0.813US**, per exchange rate published for June **1, 1988 by The** Wall Street Journal.

**Adjusted Rate** 

Base Rate divided by a pay differential to show Seattle-equivalent rate. U.S. Area pay differentials from the widely recognized survey, Geographic Salary Differentials, by Compensation Institute of Mercer-Meidinger, Inc. The Vancouver area differential is based on U.S. Bureau of Labor Statistics Area Wage Survey and Vancouver Board of Trade Clerical Salary Survey. For each city, pay rates are compared for common benchmark jobs with large numbers of employees. The average pay relationship between Seattle and another city is used to equate pay as the Adjusted Rate.

**Compensation/Year** 

Adjusted Rate for one year at scheduled hours, plus employer's cost of benefits for an employee with spouse and children. Does not include cost of statutory benefits (such as Social Security), payroll taxes, overtime or other premium pay.

**Compensation/Hour** 

Compensation/Year divided by regular hours worked by an employee with eight years of service who takes all permitted paid holidays, vacation time, and sick leave.

LOW

Lowest average figure reported by any employer.

25%

First quartile. One-fourth of surveyed employees earn at or below this figure.

### Median

**This is the** middle figure among employees surveyed. Half are paid at or above this figure, half are paid at or below it.

**75%** 

Third quartile. One-fourth of surveyed employees earn at or above this figure.

# High

Highest average figure reported by any employer.

### **NOTES**

**Number of Employees** 

Pay data are analyzed by number of employees in each job classification for each employer.

Separate Analyses

Each statistic is analyzed separately. Thus, the median Base Rate for a job classification is not **necessarily** from the same company that pays the. median Compensation/Hour for that job classification.

**Blank Spaces** 

Blank **space** indicates insufficient data reported or insufficient number of employees for use**ful** analysis.

### Alaska

Alaska Marine Highway pays a special extra allowance to employees who qualify as permanent residents of Alaska. The allowance is approximately 20 percent for seagoing job classifications and 13 percent for shoreside job classifications. The number of employees who qualify for this extra allowance varies by job group from 50 percent to 97 percent. The extra allowance has been included in all pay data for Alaska Marine Highway.

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### CALCULATIONS EXAMPLE

	B.C.	
	Ferry Corp.	WSFS
2. Master/Pilot (B)		
Area Differential	101.5%	100.0%
Base Rate	<b>\$</b> 18.97	\$2535
Adjusted Rate (for area)	18.69	25.35
Compensation/Year	39,423	59,099
Compensation/Hour	24.97	34.20

### **EXPLANATION**

- 1. **Area Differential: Salaries** in Vancouver area are generally 1.5% higher than in Seattle area, after currency exchange.
- 2. **Bare Rate:** Base hourly pay rate as reported in U.S. dollars. For B.C. Ferry Corp., Canadian **dollars** converted to U.S. dollars equivalent at the June 1, 1988 exchange rate of \$1Canadian = \$0.813US.

  B.C.: \$23.33Canadian x 0.813 = \$18.97US.
- 3. **Adjusted Rate:** Base Rate divided b area differential to show Seattle-equivalent rate. B.C.: \$18.97 / 101.5% = \$18.69. Thus, \$18.97 per hour base rate in Vancouver, B.C. is equivalent to \$18.69 per hour in Seattle, in terms of **generally** prevailing pay levels.
- 4. **Compensation/Year:** Adjusted Rate for one year at scheduled hours, plus emp**loy**er's cost of benefits.

WSFS: \$2535 x 2,080 hours	\$52,728
Retirement Plan at 6.15%	3,243
Medical, Other Insured Benefits	3,168
Compensation/Year	\$59,139

5. *Compensation/Hour:* Compensation/Year divided by hours worked.

WSFS: Hours Scheduled Holidays Vacation Sick Leave	<b>2,080 96 160</b> <u>96</u>
Hours Worked	1,728
Compensation/Hour	r \$59,139 / 1,728 = \$34.22

# JOB SUMMARIES

These summaries appear on the survey questionnaire. More detailed job descriptions accompanied the questionnaires.

accompaniea ine questionnaires.	
1. Master/Pilot (A)  USCG license as master of Steam or Motor Ferry Vessels over 4,000 gross tons, and endorsement as first class pilot on all ferry routes operated, on vessels of ulimited groundstands, plus radar observer endorsement and F.C.C. marine radio operator permit. Law vessel istons.	ross
2. Master/Pilot (B) USCG license as master of Steam or 'Motor Ferry Vessels of not more than 4,000 grows, with endorsement as first class pilot on all ferry routes operated, on vesses unlimited gross tons, plus radar observer endorsement and F.CC. marine radio operated.	ls of
3. Fii Mate/Pilot (A)  USCG license as mate of Steam and Motor Vessels over 4,000 gross tons, we endorsement as first class pilot on all ferry routes operated, on vessels of any gross to plus radar observer endorsement and F.C.C. marine operator permit. Largest vesses tons.	vith ns, el is
4. First Mate/Pilot (B)  USCG license as mate of Steam and Motor Vessels of not more than 4,000 gross tons, we endorsement as first class pilot on all ferry routes operated, on vessels of any gross to plus radar observer endorsement and F.C.C. marine operator permit.	vith ns,
5. Second Mate (A)  USCG license as mate of inland Steam or Motor Vessels over 4,000 gross tons, plus ra observer endorsement and F.C.C. marine mdio opemtor permit. Largest vesse tons.	ıdar el is
6. Second Mate (B)  USCG license as mate of inland Steam or Motor Vessels of not more than 4,000 gross to plus radar observer endorsement and F.C. C. marine mdio operator permit.	ons,
J. Staff Chief Engineer  Has continuing responsibility for engine room operations and maintenance of a spect vessel. USCG license as Chief Engineer of Motor Ferry Vessels or Chief Engineer of Motor Vessels of the necessary horsepower rating to cover the assigned vessel horsepower. Larvessel ishorsepower.	ific otor <b>gest</b>
8. Chief Engineer (A)	_

USCG license as Chief Engineer of Motor Ferry Vessels or Chief Engineer of Motor Vessels of the necessary horsepower rating to cover the assigned vessel horsepower. Largest vessel. is \_\_\_\_\_horsepower.

### **MEC-Job Summaries - 2**

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9. Chief Engineer (B)

**USCG license** as Chief Engineer of Motor Ferry Vessels or Chief Engineer of Motor Vessels of 4,000 to 7,900 horsepower.

10. Chief Engineer (C)
USCG license as Chief Engineer of Motor Ferry Vessels or Chief Engineer of Motor Vessels under 4,000 horsepower.

11. Assistant Engineer

USCG license as 3rd Assistant Engineer of Steam or Motor Vessels (or of Ferry Vessels) of the necessary horsepower rating to cover assigned vessel horsepower.

12. Oiler

USCG certificate as member of engine department with rating of oiler.

13. Wiper

USCG certificate as Wiper. Entry level - engine department.

14. Able Seaman/Bos'n

USCG certificate as Able Seaman - Limited May act as Bos'n.

15. Able Seaman (AB)

USCG certificate as Able Seaman - Limited

16. Ordinary Seaman (OS)

USCG certificate as Ordinary Seaman Entry level in the Deck Department; may also perform duties of on-board Watchman or Matron.

17. Watchman (on Board)

USCG certificate as Ordinary Seaman Performs duties of on-board Watchman or Matron; may perform duties of Ordinary Seaman Entry level in the Deck Department.

18. Matron (on Board)

USCG certificate as Ordinary Seaman Performs duties of on-board Matron or Watchman; may also perform duties of Ordinary Seaman.

19. Terminal Agent

Shift Supervisor at a terminal. Directly responsible to Terminal Manager for scheduling activities of terminal personnel and all monies received.

20. Ticket Seller (Auto)

Sells auto, truck, and passenger tickets based on multiple tariff rates. Responsible for collecting proper fares and maintaining accurate ticket inventories.

21. Ticket Seller (Pass.)

Sells passenger tickets only. Responsible for collecting proper fares and maintaining accurate ticket inventories

22. Ticket Taker

Collects tickets and visually verifies that proper ticket has been issued Directs auto traffic. May provide information concerning schedules and mutes. Raises and lowers ramps to permit loading/unloading Maintains daily ticket records. Works outside in inclement weather.

23. Terminal Attendant/Watchman

Assists in terminal maintenance, janitorial duties, traffic control, and terminal equipment operation. Also serves as watchman during vessel tie-up (non-operating status). Entry level in Terminal Department.

24. Information Supervisor

Responsible for Information Center operations. Trains information clerks and arranges work schedules. Assigns clerical workload, under budget control.

25. Information Clerk

Maintains "front-line" communication with ferry users, furnishing information about schedules, routes and rates by telephone and in person

26. Shoregang Foreman

Responsible for vessel maintenance at a repair facility. Reports to facility Superintendent. Directs the Shoregang personnel in their maintenance duties Must have USCG certificate as Able Seaman-Limited

27. Shoregang Lead

Under direction of the Shoregang Foreman, performs skilled refit and preventive maintenance on vessels and docks. Supervises a crew of Shoregang workers at a maintenance facility and serves as back-up Able Seaman on the deck crew of any ferry during a watch or on a repositioning run. Must have USCG certificate as Able Seaman-Limited

28. Shoregang Worker

Under direction of the Shoregang Lead, performs skilled refit and preventive maintenance work on vessels and docks. May also serve as back-up Able Seaman on the deck crew of any ferry during a watch or on a re-positioning run. Must have a USCG certificate as Able Seaman-Limited

29. Crew Dispatch Coordinator

Arranges for staffing of vessels by dispatching appropriate licensed and unlicensed Deck and Engine employees to each vessel in compliance with U.S. Coast Guard and Company requirements. Maintains radio communication with vessels to coordinate crew changes.

### **MEC-Job Summaries - 4**

30. Crew Dispatcher

Handles duties similar to Crew Dispatch Coordinator at night and/or on a relief basis. As most staffing is arranged by the Crew Dispatch Coordinator, the Dispatcher deals with emergency situations after consultation with a supervisor. Entry level position.

31. Data Entry Operator

Operates data entry equipment with minimum supervision.

**32.** Accounting Clerk-Intermediate

Performs fairly complex clerical assignments in accordance with standard procedures.

33. Accountant

**Performs** a wide variety of accounting functions requiring full professional competency. May direct lower level employees.

34. Custodian

Performs a variety of janitorial work

- 101. Shipwright/Carpenter
  Performs journey-level shipwright/carpentry work
- 102. Shipyard Machinist
  Performs journey-level machinist wok
- 103. Shipyard Electrician Performs journey-level electrical work.
- 104. Shipyard Boilermaker/welder Performs journey-level heli-arc, electric arc or gas welding and burning wok
- 105. Shipyard Pipeiitter Performs journey-level pipefitting and plumbing work
- 106. Shipyard Sheet Metal Worker Performs journey-level sheet metal work
- 107. Shipyard Truckdriver Operates light and medium trucks.
- 108. Shipyard Warehouse Worker Performs receiving, shipping warehousing and/or storekeeping work Operates bucks, for-lifts and similar equipment.

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1.	Master/Pilot (A)		Low	25%	Median	75%	Hi gh	WSFS
	Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	1:	22. 51 22. 18 46, 579 29. 50		32.15 26.79 67,856 46.10		32. 15 : 26. 96 . 67, 856 . 46. 10 .	
2.	Master/Pilot (B) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	9 124	8. 50 9. 19 32, 059 18. 75	15.50 18.97 39,423 24.93	19.50 18.70 44,871 24.97	20.20 21.35 45,258 29.47	30. 97 : 25. 81 . 65, 501 . 44. 50 .	53 25.35 25.35 59, 139 34.22
3.	First Mate/Pilot (A) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	3 50	18. 32 18. 05 38, 110 24. 14		18.32 18.05 38,110 24.14		27. 48 : 22. 90 . 58, 536 . 39. 77 .	
4.	First Mate/Pilot (B) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	6 91	13. 50 12. 50 23, 200 17. 19	13. 50 12. 50 23, 200 17. 19	16.43 16.19 34,302 21.72	19.68 20.72 38,263 27.85	26.89 : 22.41 . 57,358 . 38.97 .	52 19.34 19.34 45,869 26.54
5.	Second Mate (A) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	3 66	16. 86 16. 61 35, 172 22. 27		16.86 16.61 35,172 22.27		23. 77 • 20. 76 • 51, 994 • 34. 74 •	
6.	Second Mate (B) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	2 27	18. 08 18. 98 35, 377 25. 75		18. 08 19. 03 35, 377 25. 75		22. 77 . 19. 03 . 49, 136 . 33. 38 .	17.396 17.39 41,564 24.05

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7.	Staff Chief Engineer		Low	25%	Medi an	75%	Hi gh	WSFS
	Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	4 18	17. 50 16. 20 41, 457 20. 55		22. 51 22. 18 46, 579 29. 50		29.93 : 29.93 . <b>70, 832 . 37. 60 .</b>	23 25. 52 25. 52 62, 079 36. 35
8.	Chief Engineer (A) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	3 56	21. 45 21. 65 41, 457 28. 87		21.98 21.65 44,871 29.52		30. 87 . 25. 73 . 65, 301 . 44. 36 .	85 24. 42 24. 42 59, 529 34. 85
9.	Chief Engineer (B) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	3 1	0 21. 15 22. 26 62, 731 31. 74		25. 53 24. 70 62, 846 38. 00		29. 64 : 26. 36 . 63, 264 . 42.69 .	0 22. 12 22. 12 54, 197 31. 73
10.	Chief Engineer (C) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	1 <b>4</b>			18. 36 21. 35 58, 466 24. 57			0 21. 20 21. 20 52, 064 30. 48
11.	Assistant Engineer Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	7 50	11. 03 12. 98 32, 227 18. 23	15.55 16.51 38,985 24.04	20. 08 21. 14 41, 152 28. 37	26.33 21.94 56,241 38.21	26. 33 : 21. 94 . 56, 241 . 38. 21 .	48 17.51 17.51 43,510 25.47
12.	Oiler Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	6 111	11. 20 11. 79 30, 712 16.91	14.99 12.49 32,851 21.49	14. 99 14. 64 32, 851 22. 83	16.68 17.56 33,610 23.91	16. 68 . 17. 56 . 44, 263 . 23.91 .	123 14.17 14.17 33,357 19.21

10	***		Low	25%	Medi an	75%	Hi gh	WSFS
13.	Wiper Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	3 117	12. 36 11. 70 25, 728 16. 56		12. 36 12. 17 25, 728 16. 56		14. 04 . 13. 47 . 36, 146 . 21. 55 .	1 12.63 12.63 29,957 17.26
14.	Able Seaman/Bos'n Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	4 33	11. 30 11. 89 31, 987 17. 17	11. 30 11. 89 36, 105 18. 19	15. 73 13. 53 36, 105 22. 12	16.24 13.53 36,260 24.53	16. 24 . 15. 73 . 41,679 . 24. 53 .	15 14.57 14.57 34,240 19.72
15.	Able Seaman (AB) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	5 105	8. 76 10. 31 25, 595 14. 48	12. 42 12. 39 33, 371 17. 71	14. 87 12. 39 33, 371 22. 67	14.87 12.39 35,300 22.67	15. 24 : 15. 24 . 40, 480 . 22. 67 .	197 14.17 14.17 33,357 19.21
16.	Ordinary Seaman (OS) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	10 842	4. 80 5. 19 10, 992 11. 62	14. 88 13. 79 31, 171 19. 74	14. 88 14. 66 31, 171 19. 74	14.89 14.66 31,173 21.40	15. 75 . 16. 58 . 37,939 . 22.69 .	162 12.63 12.63 29,957 17.26
17.	Watchman (on Board) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	2 26	8. 17 9. 50 14, 815 12. 97		13. 93 11. 61 31, 495 21. 40		13.93 : 11.61 . 31,495 . 21.40 .	45 12.43 12.43 29,515 17.00
18.	Matron (on Board) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	2 17	7. 80 8. 21 18, 149 11.90		<b>7.80 8.21</b> 18,149 11.90		12. 73 . 12. 73 . 34, 334 . 18. 22 .	15 11.99 11.99 28,544 16.44

	10	Terminal Agent		Low	25%	Median	75%	Hi gh	WS FS
	13.	Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	5 58	9.38 11.04 30,147 15.41	14.53 12.11 30,599 19.69	14.80 14.59 32,693 20.03	14.80 14.59 32,693 20.03	17. 30 . 18. 21 . 41, 772 . 23. 52 .	24 15.71 15.71 36,757 21.17
]	20.	Ticket Seller (Auto) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	6 90	7.44 8.75 21,738 12.30	10.38 10.93 26,167 14.73	12.94 12.75 26,893 17.31	12.94 12.75 26,893 17.31	12.94 : <b>12.75 . 36, 260 .</b> 18.19 .	75 14.37 14.37 33,799 19.47
	21.	Ticket Seller (Pass.) Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	6:	4.00 4.32 15,256 8.48	9.82 9.09 23,171 13.25	11.07 10.91 23,171 14.91	11.07 10.91 23,735 14.91	12. 13 . 11. 23 . 31,930 . 17.98 .	8 14.17 14.17 33,357 19.21
	22.	Ticket Taker Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	4 34	4.40 4.76 21,613 12.06	8.72 8.07 25,347 14.94	12.72 10.60 29,080 17.82	12.72 10.60 29,080 17.82	12. 72 • 10. 60 · 29, 080 · 17. 82 •	15 12.63 12.63 29,957 17.26
	23.	Terminal Attendant/Watch Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	man 4 143	4.40 4.76 20,591 10.81	11.79 11.61 24,595 15.83	11.79 11.61 24,595 15.83	11.79 11.61 24,595 15.83	11.79 : 11.61 . 24,595 . 15.83 .	41 11.86 11.86 28,257 16.28
	24.	Information Supervisor Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	3 10	7.50 8.11 26,327 16.94		12.66 12.47 55,962 34.29		26.19 . 21. 83 . 55, 962 . 34. 29 .	12.34 12.34 29,317 16.89

0.5	T. C	Low	25%	Medi an	75%	Hi gh	WSFS
25.	Information Clerk Companies Reported 7 Employees Reported 65 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	4. 40 4. 76 15, 052 7. 91	9. 49 8. 58 22, 605 13. 31	10. 30 8. 79 24, 251 14. 55	10.79 10.63 26,528 14.86	10.79 : 10.63 . 26,846 . 15.12 .	6 12. 06 12. 06 28, 699 16. 53
26.	Shoregang Foreman Companies Reported 2 Employees Reported 3 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	14. 70 17. 29 45, 098 24. 22		23. 66 19. 72 50, 913 31. 20		23.66 : 19.72 : 50,913 : 31.20 :	15. 71 15. 71 15. 71 36, 757 21. 17
27.	Shoregang Lead Companies Reported 2 Employees Reported 4 Base Rate Adjusted Rate Compensation/Year Com pensation/Hour	11. 03 12. 98 33, 839 18. 17		20. 71 17. 26 45, 025 27. 59		20.71 : 17.26 . 45,025 . 27.59 .	15. 3; 15. 39 36, 051 20. 77
28.	Shoregang Worker Companies Reported 3 Employees Reported 15 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	10. 15 10. 19 26, 521 16. 72		11.00 10.19 29,754 16.75		12.76 : 12.57 : 31,139 : 17.07 :	11 14.93 14.93 35,035 20.18
29.	Crew Dispatch Coordinator Companies Reported 4 Employees Reported 14 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	10. 78 9. 98 26, 184 14. 55		13.27 13.53 28,770 18.49		13.89 : 13.68 : 30,178 : 18.51 :	2 14. 02 14. 02 33, 306 19. 27
30.	Crew Dispatcher Companies Reported 2 Employees Reported 22 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	8. 75 8. 10 22, 157 12. 31		12.66 12.47 26,327 16.94		12.66 : 12.47 . 26,327 . 16.94 .	1 12. 74 12. 74 30, 480 17. 64

Marine Employees' Commission

			Low	25%	Eedi an	75%	Hi gh	WSFS
31.	Data Entry Operator							
	Compani es Reported	4					•	
	Employees Reported	1	0				•	c
	Base Rate		9. 80		10. 59		12.66 .	9.57
	Adjusted Rate		8. 83		9. 06		<b>12.47</b> .	9.57
	Compensation/Year		22, 096		24, 830		26,599 .	23,481
	Compensation/Hour		14.49		15. 21		16.94 .	13.59
32.	Accounting Clerk-Intern	ædi at	e					
	Companies Reported	4						
	Employees Reported	22					•	8
	Base Rate		9. 60	10. 95	11.60	11.64	11.64.	11.04
	Adjusted Rate		8. 89	9. 67	10. 14	11. 47	11.47 •	11.04
	Compensati on/Year		22, 189	24, 304	24, 304	26, 845	28,614.	26,726
	Compensation/Hour		12. 33	15. 64	15.64	16. 45	17. 18 .	15.47
33.	Accountant						•	
	Companies Reported	5					•	
	Employees Reported	12					•	2
	Base Rate		12.50		16. 22		19.40 :	13.36
	Adjusted Rate		11. 57		15. 02		17. 35 .	13.36
	Compensation/Year		26, 327		40, 032		42, 411 .	31,849
	Compensation/Hour		15. 43		24. 03		25.99 .	18.43
34.	Custodi an						•	
01.	Companies Reported	5					•	
	Employees Reported	62					•	5
	Base Rate	U.	4. 40	8. 81	8. 81	8. 81	11.59 :	8.68
	Adjusted Rate		4. 76	9. 27	9. 27	9. 27	11.41 .	8.68
	Compensation/Year		15, 256	20, 142	20, 142	24, 191	27,213 .	21,169
	Compensation/Hour					•		,
	compensacion/ nour		8. 48	13. 21	13. 21	13. 65	15.57 .	12.19

.1	988	SALA	RY	SURVEY	DATA
- 1	, , ,	9 A L A	1 10 1	3 U K Y L I	<i>v</i>

			Low	25%	Medi an	75%	Hi gh	WSFS
101. Sł	nipwright/Carpenter Companies Reported Employees Reported 6ase Rate Adjusted Rate Compensation/Year Compensation/Hour	13 112	10. 00 10. 00 24, 856 12. 56	12.00 12.00 30,285 15.87	12.50 12.00 30,314 16.12	13.00 13.00 34,965 17.43	16. 38 . 17. 24 . 39, 931 . 23. 00 .	20 15. 53 15. 53 36, 293 21. 10
	Leadman Base Rate Leadman Adj. Rate		11. 80 11. 80	12.00 12.00	13.22 13.19	14.80 14.80	16. 06 . 15. 82 .	15. 80 15. 80
•	Foreman Base Rate Foreman Adj. Rate		12. 75 12. 75	13.35 13.20	14.11 13.61	16.06 15.82	<b>18.01</b> . 18.96 .	16. 27 16. 27
	Helper Base Rate Helper Adj. Rate		6. 30 6. 30	7.00 6.75	7.70 7.70	10.50 10.50	13. 77 . 13. 57 .	15. 07 15. 07
102. Sh	nipyard Machinist Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	14 220	10.00 10.00 24,856 13,11	12.00 11.57 30,285 15.87	12.77 12.77 32,459 16.55	15.01 14.79 33,087 18.78	18. 27 19.23 38, 810 25. 45	10 '15.53 15.53 36,293 21.10
	Leadman Base Rate Leadman Adj. Rate		11. 95 11. 95	12.25 12.25	14.10 13.19	15.09 14.87	16. 51 . 16. 27 .	15. 80 15. 80
	Foreman Base Rate Foreman Adj. Rate		12. 75 12. 75	13.20 13.20	14.50 14.16	16.98 16.26	20.09 : 21.15 .	16. 27 16. 27
	Helper Base Rate Helper Adj. Rate		6. 30 6. 30	7.00 7.00	11.18 11.05	13.85 13.64	15. 50 : 16. 32 •	15. 07 15. 07
103. Shi	ipyard Electrician Companies Reported Employees Reported Base Rate Adjusted Rate Compensation/Year Compensation/Hour	12 93	10.00 10.00 24,856 13.11	12.00 12.00 30,285 15.87	12.00 12.00 30,285 16.11	15.01 14.79 32,459 18.70	23. 50 : 24. 74 . 49,130 . 32. 22 .	9 15. 53 15. 53 36, 293 21. 10
	Leadman Base Rate Leadman Adj. Rate		11. 95 11. 95	12.00 12.00	13.21 13.02	14.50 14.10	16. 51 . 16. 27 .	15. 80 15. 80
_	Foreman Base Rate Foreman Adj. Rate		13. 00 13. 00	13.20 13.20	15.50 15.14	17.00 16.26	25. 85 . 27. 21 .	16. 27 16. 27
	Helper Base Rate Helper Adj. Rate		6. 30 6. 30	7.00 6.74	10.85 10.85	13.68 12.70	14. 02 · 13. 81 ·	15. 07 15. 07

1	0 8	Q	C A	T A	$\mathbf{D} \mathbf{V}$	II 2	DVF	v n	A T A
1	98	ð	<b>5</b> A	L A	K Y	<b>5</b> U	K V L	ע ז	AIA

404 6		Low	25%	Medi an	75%	Hi gh	WSFS
104. S	hipyard Boilermaker/Welder Companies Reported 14 Employees Reported 443					•	6
	Base Rate Adjusted Rate Compensation/Year Compensation/Hour	10.00 10.00 24,856 12.58	11.00 11.00 27,268 13.93	12. 00 12. 00 30, 285 15. 87	15.00 13.50 32,943 18.40	19.36 : <b>20.38</b> . <b>40,960</b> . <b>26.86</b> .	15. 53 15. 53 36, 293 21. 10
	Leadman Base Rate Leadman Adj. Rate	11.50 11.50	12.30 12.25	13. 71 13. 19	15.05 14.49	16. 51 . 16. 27 .	16. 00 16. 00
	Foreman Base Rate Foreman Adj. Rate	13.00 13.00	13.35 13.32	15. 25 14. 17	16.74 16.04	21.29 : <b>22.41</b> •	16. 27 16. 27
	H <b>el</b> per Base Rate Helper Adj. Rate	6.30 6.30	7.00 7.00	10. 53 10. 85	13.81 13.61	15.09 : <b>15.88</b> •	15. 07 15. 07
105. S	hipyard Pipefitter Companies Reported 11 Employees Reported 121 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	10.00 10.00 24,856 12.02	12.00 11.57 27,560 14.18	12. 00 12. 00 30, 285 16. 11	13.50 12.50 32,943 16.12	23. 00 . 24. 21 . 48, 143 . 31. 57 .	6 15. 53 15. 53 36, 293 21. 10
	Leadman Base Rate Leadman Adj. Rate	11.95 11.95	12.00 12.00	14. 10 13. 19	16.06 14.87	25. 30 . 26. 63 .	16. 00 16. 00
	Foreman Base Rate Foreman Adj. Rate	13.00 11.25	13.20 13.06	14. 50 13. 50	16.06 15.82	18.65 . 19.63 .	16. 27 16. 27
	Helper Base Rate Helper Adj. Rate	6.30 6.30	7.00 6.74	8. 85 8. 85	12.31 12.21	13. 85 · 13. 64 ·	15. 07 15. 07
106. S	hipyard Sheet Metal Worker Companies Reported 5					•	
4	Employees Reported 67 Base Rate Adjusted Rate Compensation/Year Compensation/Hour	11. 49 11. 49 27, 811 12. 88	11.49 11.49 27,811 12.88	11.49 11.49 27,811 12.88	12.00 12.00 30,285 16.11	21.11 : 22.22 . 44,414 . 29.12 .	15.53 15.53 36,293 21.10
	Leadman Base Rate Leadman Adj. Rate	12. 25 12. 25		13.35 13.35		16.06 : 15.82 .	16.00 16.00
à	Foreman Base Rate Foreman Adj. Rate	13. 05 13. 05		15.14 15.14		23.22 : 24.44 .	16.27 16.27
_	Helper Base Rate Helper Adj. Rate	10. 00 10. 00		10.85 10.85		13.85 : 13.64 .	15.07 15.07

arine Employees' Commission

			Low	25%	Medi an	75%	Hi gh	WSFS
107.	Shi pyard Truckdri ver						•	
	Companies Reported	11					•	
	<b>Employees Reported</b>	<b>22</b>					•	1
	Base Rate		10. 39	11. 50	12. 69	13. 85	<b>15.00</b> •	14. 84
	Adjusted Rate		10. 94	11. 50	12. 50	13. 64	<b>14. 18'</b> .	14. 84
	Compensati on/Year		23, 260	26, 391	30, 285	30, 635	<b>34</b> , <b>965</b> .	36, 738
	Compensati on/Hour		14. 18	15. 25	16. 98	17. 39	18.40 •	21. 36
	Leadman Base Rate		11. 95		12. 60		14. 10 .	15. 61
	Leadman Adj. Rate		11. 95		12.60		14.10 .	15.61
	Foreman Base Rate		13. 06		13. 13		13. 20 :	15. 87
	Foreman Adj. Rate		13. 06		13. 13		13. 20 •	15. 87
	roreman mg. mee		10.00		201 20		•	
	Helper Base Rate		10. 20		10. 53		10.85 .	14.70
	Helper Adj. Rate		10. 20		10. 53		10.85 •	14. 70
108.	Shi pyard Warehouse Worke	m					•	
100.	Companies Reported	12					•	
	Employees Reported	61					•	4
	Base Rate	O1	9. 16	10. 88	12. 00	13.17	<b>17.00</b> :	14. 84
	Adjusted Rate		9. 16	10. 65	12. 00	12. 98	14. 17 .	14. 84
	Compensation/Year		23, 339	26, 383	27, 346	30, 285	34, 965 .	36, 738
	Compensation/Hour		12. 05	13. 21	16. 11	17. 60	18. 40 .	21. 36
	compensacion, noui		12.00	10.21	10.11	17.00	10. 10	21.00
	Leadman Base Rate		11.80	12. 00	12. 60	14. 00	18.07 .	15. 61
	Leadman Adj. Rate		11. 80	12. 00	12. 60	13. 88	17. 80 .	15. 61
	zou am naj. nace		11.00	12.00	12.00	20,00	•	-0.0-
	Foreman Base Rate		12.00	13. 06	13. 35	13. 71	15. 50 .	15. 87
	Foreman Adj. Rate		12.00	13. 06	13. 35	13. 71	15. 50 .	15. 87
	1010mm mg. mite		-2.00	10.00	10.00	101	10.00	-0.0.
	Helper Base Rate		6. 30	7. 65	9. 60	10. 53	10.85	14. 70
	Helper Adj. Rate		6. 30	7. 65	9. 60	10. 53	10.85	14. 70
	por		0.00		0.00	-0.00		•

### PREMIUM PAY AND BENEFITS IN FERRY OPERATIONS

This summary is based on responses from 11 organizations, excluding WSFS. Data for WSFS are shown separately for comparison. Five organizations provide the same benefits to all employees surveyed. The other organizations provide two or more different benefit packages according to job family. Where mixed data might be confusing, we report data for Ordinary Seaman.

The survey questionnaire asked for information about the amount of premium pay that employees actually earned. The number of responses, two, was insufficient for analysis.

### **OVERTIME**

Pay for overtime work typically begins at the end of the usual workday or workweek. All organizations surveyed provide the same overtime pay rate for all employees, without regard to job family. Eight organizations, with 1,245 employees, pay overtime work at time-and-one-half. Two organizations, with 1,012 employees, pay double time for overtime work. One survey respondent failed to provide data regarding their overtime pay practice. WSFS pays double time for all except. office jobs (jobs 29-33), which receive time-and-one-half for overtime work.

### HARDSHIP PAY

A special pay rate for dirty or hazardous work is provided by three of the organizations surveyed, with 1,083 employees. One organization pays \$1.00 per hour extra for such work, one pays \$6.00 per hour extra, and one pays double time. The other eight organizations, with 1,210 employees, do not pay extra for dirty or hazardous work. WSFS pays double time for such work.

### HOLIDAYS

Most organizations **p**rovide the same number of paid holidays to all employees. One organization provides **d**ifferent numbers of paid holidays to employees in different job families. For this reason, the total below is greater than the 11 organizations reporting.

<b>Holidays</b>	<b>Organizations</b>
6	1
9	1
10	3
11	6
12	1

WSFS provides 11 paid holidays for some jobs (7-18, 34) and 12 for others (1-6, 29-33).

# **MEC-Premium** Pay and Benefits/Ferry Operations - 2

### **VACATION**

All organizations provide paid vacation. The following table summarizes the hours of vacations earned after certain periods of service. Example: Six organizations provide 80 hours of paid vacation after one year.

				-	Years	of <b>Se</b>	<u>rvice</u>				
		0.5	1	2	3	4	5	6-10	11-15	16-20	20+
	40	1	1								
	60										
	80		6'	2							
Hours of	100		2	•							
Vacation	120		2		2'		3	2			
Per Year	140					1*		2	2		
	160			1			1*	4	1	2	
	180							1	1		2
	200									3	
	240+				1	1	1				

<sup>\*</sup>WSFS vacation for all jobs except jobs 7-11, which receive more paid vacation time.

### SICK **LEAVE**

Seven companies provide paid sick leave, three provide no paid sick leave, and one claims to offer "unlimited" sick leave.

Sick Leave Hours	Organizations
42 80	3
<b>96</b>	31
120	1
180	1
Unlimited	1

WSFS provided 96 hours of paid sick leave per year.

# **MEC-Premium** Pay and Benefits/Ferry Operations - 3

### **INSURED BENEFITS**

Medical, dental, vision care, life, and **disability** insurance: one or more of these benefits are provided by all organizations surveyed. **The** organization pays part or all of the cost, in the amounts shown **b**elow. The example costs are for an Ordmary Seaman with a spouse and two children.

### Benefits Cost Per Year

\$1,080 **1,392** 2033 **2,959** 3,168 3,280 **3,540 3,696 4,889 5,281** 

Insured benefits cost WSFS \$2,071 per year for jobs 14-28, which includes Ordinary Seaman. The costs for other WSFS job families are \$2,004, \$2,351, \$2,916, \$3,168.

### **RETIREMENT**

Nine organizations make some contribution toward a retirement plan Of these, eight provided mformation about the percent of gross pay contributed per year, as shown below.

### Retirement Contribution

3.00 % 5.38 6.50 950 9.65 9.90 10.00 12.10

WSFS contributes 6.15 percent of pay for a retirement plan

The costs of all benefits are included in the calculation of Compensation/Hour shown in the data tables.

### PREMIUM PAY AND **BENEFITS** IN <u>SHIPYARDS</u>

This summary includes information from 14 shipyards, excluding WSFS. Data for WSFS shipyard jobs are shown separately for comparison.

The amount of premium pay that employees actually earned was reported by too few organizations for analysis.

### **OVERTIME**

Pay for overtime work **typically** begins at the end of the usual workday or workweek. Eleven organizations, with 890 shipyard employees, pay time-and-one-half for overtime work. Three organizations, with 246 shipyard employees, pay double time. Those three are B.C. yards. WSFS pays double time.

### HARDSHIP PAY

Only three organizations with 182 employees provide no extra **p**ay for dirty or hazardous work. Eleven organizations, with 954 employees, pay some **fo**rm of hardship pay, as shown below.

## Hardship Pav

\$0.25 per hour 0.50 2.00 6.00 Time-and-one-half: 7

WSFS pays double time for dirty or hazardous work.

### **HOLIDAYS**

The number of paid holidays differs among shipyards, as shown below:

<u>Holidays</u>	<b>Organizations</b>
7	1
8	3
9	2
10	5
11	0
12	3

WSFS provides 13 paid holidays for its shipyard jobs.

# **VACATION**

AU shipyards provide paid vacation. More than half calculate earned vacation as a percentage of hours worked. The following table summarizes the approximate number of vacation hours earned after certain periods of service. Example: five yards provide 40 hours after one year.

Years of Service										
	0.5	1	2	3	4	5	6-10	11-15	16-20	20+
40			1							
60		2	1							
80		3'	4	1	1		1			
<b>Hours of</b> 100		1	*		1	1	1			
Vacation 120			1	1'	1	1	3	1		
Per Year 140					1*		1	1		
160						*	3	2	1	
180								1		*
2 0 0								2	1	
240+									2	1

<sup>\*</sup>WSFS vacation.

### **SICKLEAVE**

Only two shipyards, with 110 employees, re**po**rt that they provide paid sick leave. AU others provide none. WSFS provides **96** hours of **p**aid sick leave per year.

**MEC-Premium** Pay and Benefits/Shipyards - 3

### **INSURED BENEFITS**

Medical, dental, vision care, life, and disability insurance: one or more of these benefits are provided by every shipyard surveyed. The organization pays **p**art or all of the cost, as shown below. One organization did not report their cost. Some of the others were unable to se**parate** the cost of a retirement plan **from** the cost of other benefits. Therefore, these costs **should** be viewed with caution.

### Benefits Cost Per Year

\$924 1,392 2,600 3,849 4,041 4,056 4,181 4,534 5,325 6,240 6,240 6,885

WSFS **p**ays \$2,004 per year for benefits for all shipyard jobs except jobs 107 and 108, for which the **b**nefit cost **18** \$3,972.

### RETIREMENT

Twelve organizations make some contribution toward a retirement plan for shipyard **empl**oyees. Usually this is part of the contributions to a union health and welfare plan. **Only** two **organizations** were able to identify the cost separately. WSFS contributes 6.15 percent of pay to a retirement **plan**.

The costs of all benefits are included in the calculation of Compensation/Hour shown in the data tables.

LEGISLATIVE RECOMMENDATIONS

### LEGISLATIVE RECOMMENDATIONS

### PAST PRACTICE

**Legis**ation and administrative practice have fostered reliance on salary surveys in WSFS. **Surveys** have been used to **define** pay and benefits for WSFS jobs. The law mandated that WSFS pay be equal to that paid by private employers within the state for directly comparable work.

Using surveys to decide upon p.y for WSFS jobs has proved difficult. Perhaps it is impossible. Certainly it is a questionable effort. The limited number of private employers in the state with directly comparable work has strained the entire concept. It resulted in the nation's largest ferry system, with 1,250 employees, looking to a one-boat ferry operator with 50 employees to define pay.

The underlying assumption of the present legislation seems to be that one proper rate of pay and level of benefits exists for each job. However, a close look at any large salary survey should convince the observer that no single rate of pay or level of benefits is correct-or necessary-for any job. Compensation practices differ widely among employing organizations. Some pay twice the rate of others for similar jobs.

### NEED FOR CHANGE

MEC has wanted a different approach to the study of WSFS pay and benefits for five years. WSFS management has also recognized the need to change. And, the public has questioned the validity of the assumptions underlying this narrowly restrictive practice. Most importantly, the **Washington** State **Legilature** mandated that this study be conducted to **examine** the issues and methods for adiffeent approach.

Not everyone is sure that a change of **survey**and pay-setting practice would be desirable. Several union leaders representing WSF**S** employees have expressed concern about any proposal for change from the present practice. **They** seem to assume that a salary survey covering other areas and other jobs may be used to **force** lower pay than their members might otherwise receive.

As corn**pe**nsation planning specialists, it is our professional opinion that WSFS would benefit **fro**m a change to more flexible use of surveys. We recommend a shift of emphasis from reliance upon a narrow salary survey to the collection of broadly based survey data Further, we recommend that such **survey** data be used not to define a specific equal pay rate for WSFS, but to describe the outside environment of pay and benefit practices generally. With knowledge of that environment, union and management can apply their good judgment to settle collective bargaining issues.

All parties want to arrive at just and fair compensation for WSFS employees. Let the salary survey data guide them toward that goal. Let it not substitute for their judgment nor relieve them of responsibility for the final settlement.

A salary **survey** can help by providing background information. However, it cannot determine what is **far** and just compensation for an empoyee in a particular job classification in a particular organization. We believe that informed **collective** bargaining offers the best opportunity to achieve a balance of interests among WSFS employees, management and the public. A salary survey can serve as a support tool in such collective b a r g a m i n g.

### PROPOSED CHANGES

A key issue is the present legislative language that restricts salary surveys to private employers within the state. We propose that the survey process be opened to **include** data from both public and private employers within and outside the state. We would include British Columbia as well as the **United** States within that scope. By opening the door to information from outside, all parties will gain a broader understanding of the compensation environment,

A second issue is the present legislative language that restricts survey comparisons to "directly comparable work." Based on interviews and observations of this study, we believe that "directly comparable work" has been interpreted by some in a narrow, confining way. It seems that "directly comparable work" has come to mean almost the same as "identical work." This has restricted both unions and management in negotiations. We recommend a change of words to help sever ties to past practice and to signal a more flexible use of salary surveys. We propose that surveys include data for "similar work." Of course, the more closely related the duties and conditions of employment, the more confidence employees, management and the public will have in considering the relevance of survey pay data.

A third issue is the present legislative language that promotes "equality" in compensation. The original intent may have been to indicate a general sense of balance between WSFS cornpensation and the cornpensation of other workers. Now, however, the terminology should be changed. It should say that WSFS pay and benefits need not be literally equal to some figure found in a survey. We propose that the objective of the pay policy be restated to include the objective of "just and fair compensation."

Our recommendations for change in legislative language are shown in the following draft document. The proposed changes will open the way for WSFS to use broadly based survey data. The changes will establish survey data as general background information. And, the changes will foster the continued use of **collective** bargaining to decide fair and just pay for the employees of WSFS.

### PROPOSED CHANGES TO LEGISLATION

**47.64.006** (7) promote **equality-in** just and fair compensation, benefits, and working conditions **between for** ferry system employees: **as compared with public** and private sector employees within **and outside** the state in **directly-comparable** similar positions.

47.64220 Fact-finding. Prior to collective bargaining, the marine employees' commission shall conduct a salary survey which **shall** be a public document comparing wages, hours, employee benefits, and conditions of employment of involved ferry employees with those of **public and** private sector employees within **and outside** the state doing **directly comparable similar but not necessarily identical** work, giving consideration to factors peculiar to the area and the classifications involved. **Such survey shall** be for the **purpose** of **disclosing generally prevailing levels of compensation. benefits, and conditions of employment.** It **shall** be used to **guide generally** but not to define or **limit collecti** ve **bargaining** between the **parties.** The commission shall make such other findings of fact as the parties may request during bargaining or impasse.

47.64.280 (2) (c) conduct fact-finding and provide salary surveys as required in RCW
47.64.220 and promulgate any rule or regulation deemed necessary o implement this subsection:

# MARINE EMPLOYEES--PUBLIC EMPLOYMENT RELATIONS

(Revised Code of Washington Chapter 47.64)

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## RCW

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- 47.64.240 Binding arbitration.
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- 47.64.290 Toll bridge employees subject to civil service.
- **47.64.900** Section captions not part **of** law--1983 c 15.
- 47.64.910 Severability--1983 c 15.

47.64.005 Declaration of policy. The ststt of Washington, as a public policy, declares that sound labor relations are essential to the development of a ferry and bridge system which will best serve the interests of the people of the state. [1961 c 13 § 47.64.005. Prior: 1949 c 148 § 1; Rem. Supp. 1949 § 6524—22.]

47.64.006 Public policy. The legislature declares that it is the public policy of the state of Washington to: (I) **Provide** continuous operation of the Washington stats ferry system at reasonable cost to users; (2) efficiently provide levels of ferry service consistent with trends and forecasts of ferry usage; (3) promote harmonious and cooperative relationships between the ferry system and its employees by permitting ferry employees to organize snd bargain collectively; (4) protect the citizens of this state by assuring effective and orderly operation of the ferry system in providing for their health, safety, and welfare; (5) prohibit and prevent ail strikes or work stoppages by ferry employees: (6) protect the rights of ferry employees with respect to employee organizations; and (7) promote equality in compensation, benefits. and working conditions between ferry system employees, private sector employees within the ststt. and other Washington state employees in directly comparable positions. [1983 c 15 \$1.]

47.64.011 Definitions. As used in this chapter. unless the context otherwise requires, the definitions in this section shall apply.

- (1) "Arbitration" means 'the procedure whereby the parties involved in an impasse submit their differences to a third party for a final and binding decision or as provided in this chapter.
- (2) "Arbitrator" means either a single arbitrator or a panel of three rrbitrston as provided is RCW 47.644340.
- (3) 'Collective bargaining representative' mans the persons designated by the secretary of transportation and employee organizations to be the exclusive representatives during collective bargaining negotiations.
- (4) "Department of transportation" means the department as defined in RCW 47.01.021.
- (5) 'Ferry employee' means sny employee of the marine transportation division of the department of transportation who is a member of s collective bsrgsining

unit represented by a ferry employee organization and does not include an exempt employee pursuant to RCW 41.06.079.

- (6) 'Ferry employee organization' means any labor organization recognized to represent s collective bargaining unit of ferry employea.
- agement personnel of the marine transportation division of the department of transportation who have been vested with the day-to-day management responsibilities of the Washington state ferry system by the transportation commission and who are not members of a collective bargaining unit represented by a ferry employee organization.
- (8) 'Lockout' means the refusal of ferry system management to furnish work to ferry employees in an effort to get ferry employee organizations to make ant-cessions during collective bargaining. grievance, or other labor relation negotistions. Curtailment of employment of ferry employees due to lack of work resulting from a strike or work stoppage, as defined in subsection (11) of this section, shall not be considered s lockout.
- (9) \*Marine employees' commission \* means the commission created in RCW 47.64380.
- (IO) 'Office of financial management' means the office as crested in RCW 43.41.050.
- (1 1) 'Strike or work stoppage means s ferry employee's refusal, in concerted action with others, to report to duty, or his or ha wilfttl absence from his or her position, or his or her stoppage or slowdown of work, or his or her abstinence in whole or in part from the full, faithful, and proper performance, of the duties of employment, for the purpose of inducing, influencing, or coercing s change in conditions, compensation, rights, privileges, or obligations of his, her, or any other ferry employee's employment. A refusal, in good faith, to work under amditions which pose an endangerment to the health snd safety of ferry employees or the public, as determined by the master of the vessel, shall not be considered a strike for the purposes of this chapter.
- (12) Trsnsportstion commission means the commission as defined in RCW 47.01.021.[1983 c 15 § 2.]

47.64.060 Federal social security—State employees' retirement. All employees engaged in the operation of ferries acquired by the department shall remain subject to the federal social security act and shall be under the state employees' retirement set. The department shall make such deductions from salaries of employees ad contributions from revenues of the department as shall be necessary to qualify the employees for benefits under the federal social security act. The appropriate officials are authorized to contract with the secretary of health, education and welfare to effect the coverage. [1984 c 7 § 340; 1961 c 13 § 47.64.060. Prior: 1957 c 271 § 7: 1951 c 82 § 2; 1949 c 148 § 5; Rem. Supp. 1949 § 6524-26.]

Severability 1984 e 7: See note following RCW 47.01.141.

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47.64.070 Employees subject to industrial insurance Employees. except the masters and members of the crews of vessels, shall be subject to and entitled to the benefits of the industrial insunna laws of the state. and re hereby 'declared to be in extrahazardous employment within the meaning of such laws. [1961 c 13 § 47.M **.070.** Prior: 1951 c 259 **§ 2**; 1949 c 148 **§** 6; Rem. Supp. **☞** 1949 **6524-27.** 

47.64.080 Employee seniority rights. Employees employed at the time of the acquisition of any ferry or ferry system by the department have seniority rights to the position they occupy aboard the ferries or ferry system. In the event of curtailment of ferry operations for any reason, employees shall be relieved of service on the basis of their duration of employment in any ferry or ferry system acquired by the department. (1984 c 7 § 341; 1%1 cl3 \$ 47.64.080. Prior: 1949 c 148 \$ 7; Rem. Supp. 1949 § 6524—28.]

Severability-----1984 c 7: See note following RCW 47.01.141.

47.64.090 Other party operating ferry by rent, lease, or charter to be subject to chapter-Working conditions-Adjudication of labor disputes. If any party assumes the operation and maintenance of any ferry or ferry system by rent, lease, or charter from the department of transportation, such party shall assume and be bound by all the provisions herein and any agreement or contract for such operation of ● ny ferry or ferry system entered into by the department shall provide that the wages to be paid, hours of employment, working condiions and seniority tights of employees will be estabished by the marine employees' commission in accordance with the terms and provisions of this chapter and it shall further provide that all labor diiuta shall be adjudicated in accordance with chapter 47.64 RCW. [1983 c 15 § 27; 1961 c 13 § 47.64.090. Prior: 1949 c **148 § 8; Rem.** Supp. 1949 **§** 6524-29.)

47.64.120Scope negotiations. Ferry sman-t e s y s tampino ya organizations. agement meet at reasonabletimes,

respectwages, hours, working conditions, insurance, and health care benefits as limited by RCW 47.64370. and other matters mutually agreed upon. Employer funded retirement bat&s shall be provided under the public employees retirement system under chapter 41.40 RCW and shall not be included in the scope of collective bargaining. Negotiations shall also include grievance procedures for resolving any questions arising under the agreement, which shall be embodied in a written agreement and signed by the parties. [1983 c 15 § 3.]

47.64.130 Unfair labor practices for employer, employee organization, enumerated. (1) It is an unfair labor

prrctia for ferry system management or its representatives:

- (a) To interfere with restrain or coerce employees in the exercise of the rights guaranteed by this chapter;
- **(b)** To dominate or interfere with the formation or administration of any employee organization or contribute financial or other support to it: Provided, That subject to rules made by the commission pursuant to RCW 47.64.280, an employer shall not be prohibited from permitting employees to confer with it or its representatives or agents during working hours without loss of time

(c)discourage m e m b e r s h i p a n employee

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prevents an employer from requiring, employment. and

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organization;

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employees i the (a) restrain o coerce chapter: Provided, guaranteedits this paragraph does not impair the right of an empioya organization to prescribe its own torules

**selection** ployer in the representatives purposes o collective adjustmentgrievances:

(b) To cause or attempt to cause an employer to discriminate against an employee in violation of subsection (l)(c) of this section;

(c) To refuse to bargain collectively with an employer, collective bargaining representatives, s h a landary is the representative of its employees subject to RCW 47.64.170.

- (3) The expression of any view, argument, or opinion, or the dissemination thereof to the public, whether in written, printed, graphic, or visual form, shall not constitute or be evidence of an unfair labor practia under any 'of the provisions of thii chapter. if the expression contains **no** threat of reprisal or **force** or promise of **ben**efit. [ 1983 c 15 § 4.)
- 47.64.140 Strikes, work stoppages, and lockouts prohibited. (1) It is unlawful for any ferry system employee or any employee organization. directly or indirectly. to induce, instigate, encourage, authorize, ratify. or participate in a strike or work stoppage against the ferry
- (2) It is unlawful for ferry system management to authorize, consent to, or condone a strike or work stoppage;

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or to conduct a lockout: or to pay or agree to psy my ferry system employee for any dsy in which the employee participates in a strike or work stoppage; or to pay or agree to pay any increase in compensation or benefits to any ferry system employee in response to or as a result of my strike or work stoppage or sny act that violates subsection (1) of this section. It is unlawful for any official, director. or representative of the ferry system to authorize, ratify, or participate in any violstion of this subsection. Nothing in this subsection prevents new or renewed bsrgsining and agreement within the scope of negotiations as defined by this chapter, at any time. No collective bsrgsining agreement provision regarding suspension or modification of any court-ordered penalty provided in this xation is binding on the courts

- (3) In the event of any violation or imminently threatened violstion of subsection (1) or (2) of this section, any citizen domiciled within the jurisdictions1 boundsria of the state msy petition the superior court for Thurston county for an injunction restraining the violstion or imminently threatened violation. Rules of civil procedure regarding injunctions apply to the action. However, the court shall grant a temporary injunction if it appears to the court that a violstion has occurred or is imminently threatened; the plaintiff need not show that the violation or threatened violation would greatly or irreparably injure him or her; and no bond msy be required of the plaintiff unless the court determines that s bond ix necessary in the public interest. Failure to comply with sny temporary or permanent injunction granted under this section constitutes a punishable contempt. The punishment shall not exceed tat thousand dollars for an employee organization or the ferry system, for each day during which the failure to comply continues, or imprisonment in a county jail for officials thereof not exceeding xix months, or both such fine and imprison= ment. The punishment for a ferry employee found to be in contempt shall be as provided in chapter 7.20 RCW. An individual or an employee organization which makes an active good faith effort to comply fully with the injunction shall not be deemed to be in contempt.
- (4) The right of ferry systan employees to engage in strike or work slowdown or stoppage is not granted and nothing in this chapter may be construed to grant such a right.
- (5) Each of the remedies and penalties provided by this section ix separate and several, ad is in saddition to any other legal or equitable remedy or penalty.
- (6) In addition to the remedies and penalties provided by this section the successful litigant is entitled to recover reasonable attorney fees and costs incurred in the litigation.
- (7) Notwithstanding the provisions of chapter 88.04 RCW and chapter 88.08 RCW, the department of transportation shall promulgate rules and regulations allowing vessels, as defined in RCW 88.04300. as well as other watercraft, to engage in emergency passenger service on the waters of Puget Sound in the event ferry employees engage in a work slowdown or stoppage. Such emergency rules and regulations shall allow emergency passenger service on the waters of Puget Sound within

seventy-two hours following s work slowdown or stop page. Such rules and regulations that are promulgated shall give due consideration to the needs and the health, safety and welfare of the people of the state of Wuhington. [1983 c 15 § 5.]

47.64.150 Grievance procedures. An agreement with a ferry employee organization that is the exclusive representative of ferry employees in an appropriate unit may provide procedures for the consideration of ferry employee grievances and of disputes over the interpretation and application of agreements. Negotiated procedures may provide for binding srbitrrtion of ferry employee grievances and of disputes over the interpretation and application of existing agreements. An arbitrator's decision on a grievance shall not change or amend the terms, conditions. or applications of the collective bargaining agreement. The procedures shall provide for the invoking of srbitration only with the approval of the employee organization. The costs of srbitnton shall be shared qually by the parties.

Ferry system employees shall follow either the grievance procedures provided in a collective bargaining agreement, or if no such procedures are so provided, shall submit the grievances to the marint employed commission as provided in RCW 47.64380. [1983 c 15 § 6.]

47.64.160 Uaioo security provisions-Scope-Agency shop provision, collection of dues or fees. A collective bargaining agreement may include union security provisions including an agency shop, but not a union or closed shop. If an agency shop provision ix agreed to. the employer shall enforce it by deducting from the salary payments to members of the bargaining unit the dua required of membership in the bargaining representative, or, for nonmembers thereof, s fee equivalent to such dues. All union security provisions shall safeguard the n o -tion of employees based on bons fide right of religious tenets or teachings of s church or religious body of which such employee is a member. Such employee shall pay an amount of money quivalent to regulsr dua and fees to s nonreligious charity or to another charitable organization mutually agreed upon by the employee affected and the bargaining representative to which such employee would otherwise pay the dues and fees. The employee shall furnish written proof that such payment has been made. If the employee and the bargaining representative do not reach agreement on such matter, the commission shall designate the charitable organization. [1983 c 15 § 7.]

47.64.170 Collective bargaining procedures. (1 ) Any ferry employee organization certified as the bargaining representative shall be the exclusive representative of sll ferry employees in the bargaining unit and shall represalt all such employees fairly.

(2) A ferry employee organization or organizations and the secretary of transportation may each designate say individual as its representative to engage in collective bargaining negotiations.

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- (3) Negotiating sessions, including strategy meetings of ferry system management or employee organizations, mediation, and the deliberative process of arbitrators are exempt from the provisions of chapter 42.30 RCW. Iterings conducted by arbitrators may be open to the public by mutual consent of the parties. Any meeting of the transportation commission, during which a collective bargaining agreement is subject to ntifiation, shall be open to the public.
- (4) Terms of any collective bargaining agreement may be enforced by civil anion in Thurston county superior court upon the initiative of either party.
- (5) Ferry system employees or any employee organization shall not negotiate or attempt to negotiate directly with a member of the transportation commission if the commission has appointed or authorized a bargaining representative for the purpose of bargaining with the ferry employees or their representative, unless the member of the commission is the designated bargaining representative of the ferry system.
- (6) The negotiation of a proposed collective bargaining agreement by representatives of ferry system management and a ferry employee organization shall commence in each aid-numbered year immediately following adoption by the legislature and approval by the governor of the biennial budge!.
- (7) Until a new collective bargaining agreement is negotiated, or until an award is made by the arbitrator, the terms and conditions of the previous collective bargaining agreement shall remain in force. The wage and benefit provisions of any collective bargaining agreement, or arbitrator's award in lieu thereof, that is concluded after July 1st of an odd-numbered year shall be retroactive to July 1st. It is the intent of this section that the collective bargaining agreement or arbitrator's award shall commence on July 1st of each odd-numbered year and shall cerminate on June 30th of the nut odd-numbered year to coincide with the ensuing biennial budget year, as defined by RCW 43.88.020(7), to the extent practical.
- (8) Any ferry union contract terminating before July 1.1983, shall, with the agreement of the parties, remain in effect until a contract can be concluded under RCW 47.64.006, 47.64.011, and 47.64.120 through 47.64380. The contract may be retroactive to the expiration date of the prior contract, and the cost to the department of three months retroactive compensation and benefits for this 1983 contract negotiation only shall not be included in calculating the limitation imposed by RCW 47.64.180. If the parties cannot agree to contract extension, any increase agreed to for the three-month period shall be included in calculating the Emit, imposed by RCW 47.64.180.
- (9) Any ferry union contract which would terminate after July 1, 1983, may, by agreement of the parties, be terminated as of July 1, 1983. and a new contract concluded pursuant to RCW 47.64.006, 47.64.011, and 47.64.120 through 47.64380. Any contract terminating after July 1, 1983, is subjat to this chapter only upon its expiration and shall not be renewed for a period beyond July 1, 1985. [1983 c 15 § 8.]

**47.64.180** Agreements and \*\*wards limited by ● ppm priation. (I) No collective bargaining agreement or arbitrator's award is valid or enforceable if iumplementation would be inconsistent with any statutory limitation on the department of transportation's funds, spending, or budget. The department of transportation shall, in good faith, exercise its administrative discretion with full public participation as required by \*RCW 47.60.330, subject only to legislative limitations and conditions, to implement the terms of any collective bargaining agreement or arbitrator's \*award\*.

(2) In no event may the transportation commission or the department of transportation authorize an increase in tolls after the enactment of the budget that is in excess of the Seattle consumer pria index for the preceding twelve months for the purpose of providing revenue to fund a collective bargaining agreement or arbitrator's award. The commission or the department may increase tolls after the first fiscal year of the biennium by the amount that the Seattle consumer price index increased after the previous toll increase. This subsection shall not be construed to prevent increases due to items that are not labor-related and that are kyond the direct control of the department. [1983 c 15 § 9.]

"Reviser's some: The reference in 1983 c 15 § 9 to "section 25 of this act" has been translated to "RCW 47.60.330." A literal translation of the sension law reference would have been "RCW 47.60.326," which pflCU%tObcCtTWUM. A floor amendment to Substitute Senate Bill No. 3103 added a new section 24 to the bill and directed that internal references be corrected accordingly. The correction was not made in the preparation of Engrossed Substitute Senate Bill No. 3103, but has been made in codification.

- 47.64.190 Marine employees' commission review for compliance with fiscal limitations—Effective date of agreements and rhitntian orders. (1) No negotiated agreement or arbitration order may become effective and in force until five calendar days after an agreement has ban negotiated or an arbitration order entered for each and every ferry employee bargaining unit
- (2) Upon the conclusion of negotiations or arbitration procedures with all ferry employee bargaining units, the secretary shall ascertain whether the cumulative fiscal requirements of all such agreements and arbitration orders are within the limitations imposed by RCW 47.64.180.
- (3) If the secretary finds that budgetary or fare restrictions will be exceeded, be shall, within five calendar days of completion of negotiations or arbitration with the last bargaining unit to conclude an agreement, submit all agreements and arbitration awards to the marine employees' commission for a binding determination whether the limitations of RCW 47.64.180 have been exceeded.
- (4) The marine employees' commission shall review all negotiated agreements and arbitration orders, and may take written or oral testimony from the parties, regarding compliance with RCW 47.64.180. Within fiftan calendar days of receiving the secretary's request for review, the commission shall determine by a majority vote of its members whether or not the cumulative effect

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of all such agreements and orders exceeds the limitations of RCW 47.64.180.

- (5) If the marine employees' commission determines that the limitations of RCW 4764.180 would be exceeded if all agreements and arbitration orders were given full force and effect, it shall order the minimum percentage reduction in straight time wage provisions applied equally across the board to all agreements or arbitration orders which will result in compliance with RCW 47.64.180.
- (6) Whenever the secretary requests a determination by the marine employees' commission pursuant to this section, the effect of all agreements and arbitration or. ders shall be stayed. pending the commission's final determination. [1983 c 15 §10.]
- 47.64.200 Impasse procedures. As the first step in the performance of tkir duty to bargain, ferry system management and the employee organization shall endeavor to agree upon impasse procedures. The agreement shall provide for implementation of these impasse procedures not later than July 1st in each odd-numbered yar following enactment of the biennial budget. If the parties fail to agree upon impasse procedures under this section, the impasse procedures provided in RCW 47.64.210 through 4764.230 apply. It is unlawful for either party to refuse to participate in the impasse procedures provided in RCW 47.64310 through 47.64.230. [1983 c 15 §11.]
- 47.64.210 Mediation. In the absence of an impasse agreement between the parties or the failure of either party to utilize its procedures by August 1st in each odd-numkrai yar. the marine employees' commission shall, upon the request of either party, appoint an impartial and disinterested person to act as mediator pursuant to RCW 4764.280. It is the function of the mediator to bring the parties together to effectuate a settlement of the dispute, but the mediator shall not compel the parties to agree. [1983 c 15 §12.]
- 47.64.220 Fact-finding. Prior to collective bargaining, the marine employees' commission shall conduct a salary survey which shall k a public document comparing wages, bours, employee benefits, and conditions of employment of involved ferry employees with those d private sector employees within the state and Washington state employees doing directly comparable work, giving consideration to factors peculiar to the area and the classifications involved. The commission shall make such other findings of fact as the panics may request during bargaining or impasse. [1983 c 15 §13.]
- 47.64.230 Waiver of mediation and fact-finding. By mutual agreement, the parties may waive mediation and fact-finding, as provided for in RCW 47.64310 and 4764.220, and proceed with binding arbitration as provided for in RCW 47.64340. The waiver shall be in writing and k signal by the representatives of the parties. [1983 c 15 §14.]

47.64.240 Binding arbitration. (1) If impasse persists fourteen days after the mediator has been appointed. or beyond any other date mutually agreed to by the parties, all impasse items shall be submitted to arbitration pursuant to this section. and tkt arbitration shall be binding upon the parties.

(2) Each party shall submit to the other within four days of request. a **final** offer on the impasse items with proof of service of a copy upon the other party. Each party shall also submit a copy of a draft of the proposed collective bargaining agreement to the extent to which agreement has ken reached and the name of its selected arbitrator. The panics may continue to negotiate all offers until an agreement is ruckd or a decision rendered by the panel of arbitrators.

As an alternative procedure, the two parties may agree to submit the dispute to a single arbitrator. If the panics cannot agree on the arbitrator within four days, the selection shall k made pursuant to subsection (5) of this section. The full costs of arbitration under this provision shall k shared equally by the panics to the dispute.

- (3) The submission of the impasse items to the arbitrators shall k limited to those Quo upon which the parties have not reached agreement. With respect to each such item, the arbitration panel award shall be restricted to the final offers on each impasse item submitted by the parties to the arbitration board on each impasse item.
- (4) The panel of arbitrators shall consist of three members appointed in the following manna:
- (a) One mcmkr **shall** k appointed by **the secretary** of transportation;
- (b) One member shall k appointed by the ferry cmployee organization:
- (c) Ok member shall k appointed mutually by the members appointed by the secretary of transportation and the employee organization. The last member appointed skll k the chairman of the panel of arbitrators. No member appointed may be an employee of the parties;
- (d) Ferry system management and the employee organization shall each pay the fees and expenses incurred by the arbitrator each selected. The fee and expenses of the chairman of the panel shall k shared equally by each party.
- (5) If the third member has not been selected within four days of notification as provided in subsection (2) of this section, a list of seven arbitrators shall k submitted to the parties by the marine employees' commission. The two arbitrators selected by ferry system management and tk ferry employee organization shall determine by lot which arbitrator shall remove the first name from the list submitted by the marine employees' commission. The second arbitrator and the first arbitrator shall alternately remove ok additional name until only one name remains. The person whose name remains shall become the chairman of the panel of arbitrators and shall call a meeting within thirty days, or at such time mutually agreed to by the parties, at a location designated by him or ba. In lieu of a list of seven nominees

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for the third member being submitted by the marine employees' commission, the parties may mutually agree to have either the Federal Mediation and Conciliation Service or the American Arbitration Association submit list of seven nominees.

- (6) If a vacancy occurs on the panel of arbitrators, the selection for replacement of that member shall be in the same manner and within the same time limits as the original member was chosen. No linal award under subsection (3) of this section may be made by the panel until three arbitrators have been chosen.
- (7) The panel of arbitrators shall at no time *engage* in an effort to mediate or otherwise **settle** the dispute in any manner other **than that prescribed in this section.**
- (8) From the time of appointment until such time ax the panel of arbitrators makes its final determination. there shall be no discussion concerning recommendations for settlement of the dispute by the members of the panel of arbitrators with parties other than those who are direct parties to the dispute. The panel of arbitrators may conduct formal or informal bearings to discuss offers submitted by both parties.
- (9) The panel of arbitrators shall consider, in addition to any other relevant factors, the following factors:
- (a) Past collective bargaining contracts between the parties including the bargaining that led up to the contracts:
- (b) Comparison of wages, hours, employee benefits, and conditions of employment of the involved ferry employees with those of private sector employees within the state and Washington state employees doing directly comparable work, giving consideration to factors pecuar to the area and the classifications involved;
- (c) The interests and welfare of the public, the ability of the ferry system to finance economic adjustments, and the effect of the adjustments on the normal standard of services:
- (d) The right of the legislature to appropriate and to limit funds for the conduct of the ferry system; and
- (e) The limitations on ferry toll increases and operating subsidies as may be imposed by the legislature.
- (10) The chairman of the panel of arbitrators may bold hearings and administer oaths, examine witnesses and documents, take testimony and receive evidence, issue subpoenas to compel the attendance of witnesses and the production of records, and delegate such powers to other members of the panel of arbitrators. The chairman of the panel of arbitrators may petition the superior court in Thurston county, or any county in which any hearing is held, to enforce the order of the chairman compelling the attendance of witnesses and the production of records.
- (11) A majority of the panel of arbitrators shall within thirty days after its first meeting select the most reasonable offer, in its judgment, of the final offers on each impasse item submitted by the parties.
- (12) The selections by the panel of arbitrators and items agreed upon by the ferry system management and the employee organization shall be deemed to be the ollective bargaining agreement between the parties.

- (13) The determination of the panel of arbitrators shall be by majority vote and shall be final and binding, subject to RCW 47.64.180 and 4764.190. The panel of arbitrators shall give written explanation for its selection and inform the parties of its decision. [1983c15§15.]
- **47.64.250** Legal actions. (1) Any ferry employee organization and the department of transportation may sue or be sued as an entity under this chapter. Service upon any party shall be in accordance with law or the rules of civil procedure. Nothing in this chapter may be construed to make any individual or his assets liable for any judgment against the department of transportation or a ferry employee organization if the individual was acting in his official capacity.
- (2) Any legal action by my ferry employee organization or the department of transportation under this chapter shall be filed in Thurston county superior court within ten days of when the cause of action arose. The court shall consider those actions on a priority basis and determine the merits of the actions within thirty days of filing. [1983 c 15 § 16.]
- 47.64.260 Notice and service. Any notia required under this chapter shall be in writing, but service thereof is sufficient if mailed by restricted certified mail return reaipt requested, addressed to the last known address of the parties, unless otherwise provided in this chapter. Refusal of restricted certified mail by any party shall be considered service. Prescribed time periods commona from the date of the reaipt of the notice. Any party may at any time execute and deliver an reapuna of service in lieu of mailed notice. [ 1983 c 15 § 17.]
- 47.64.270 Insurance and bealth care. Absent a collective bargaining agreement to the contrary. the department of transportation shall provide contributions to insunna and health care plans for ferry system employees and dependents, as determined by the state cmpioyees' insurance board, under chapter 41.05 RCW. The ferry system management and employee organizations may collectively bargain for other insurance and health care plans, and employer contributions may exceed that of othe state agencies as provided in RCW 41.05.050, subject to RCW 47.64.180. However, after July 1. 1984. any amount by which the employer contribution for ferry system employees' and dependents' insurance and halth care plans exceeds that provided for other state agencies shall reduce the funds available for compensation purposes, pursuant to RCW 47.64.180. [1983 c 15 § 18.]

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47.64,280 Marine employees' commission. (Effective July 1, 1985.) (1) There is created the marine employees' commission. The governor shall appoint the commission with the consent of the senate. The commisnon shall consist of three members: One member to be appointed from labor, one member from industry, and one member from the public who has significant knowledge of maritime affairs. The public member shall be chairman of the commission. One of the original members shall be rppoidted for a term of three years, one for a term of four years. and one for a term of five years. Their successors shall be appointed for terms of five years each. except that any person chosen to fill a vacancy shall be appointed only for the unexpired term of the member whom he succeeds. Commission members are eligible for reappointment. Any member of the commission may be removed by the governor. upon notice and hearing, for neglect of duty or malfeasance in office, but for no other cause. Commission members art not cligibic for state retirement under chapter 41.40 RCW by virtue of their service on the commission. Members of the commission shall be compensated in accordance with RCW 43.03.250 and shall receive reimbursement for official travel and other expenses at the same rate and on the same terms as provided for the transportation commission by RCW 47.01.061. The payments shall be made from the Puget Sound ferry operations account.

- (2) The marine employees' commission shall: (a) Adjust all complaints, grievances, and disputes between labor and management arising out of the operation of the ferry system as provided in RCW 47.64.150; (b) provide for impasse mediation as required in RCW 47.64310; (c) conduct fact-finding and provide salary surveys as required in RCW 47.64.220; and (d) provide for the selection of an impartial arbitrator as required in RCW 47.64.240(5).
- (3) In adjudicating all complaints, grievances, and disputes, the party claiming labor disputes shall in writing, notify the marine employees' commission, which shall make careful inquiry into the cause thereof and issue an order advising the ferry employee, or the ferry employee organization representing him or her, and the department of transportation. as to the decision of the commission.

The parties are entitled to offer evidence relating to disputes at all hearings conducted by the commission. The orders and awards of the commission are final and binding upon any ferry employee or employees or their representative affected thereby and upon the department.

The commission **shall** adopt rules of procedure under chapter 34.04 RCW.

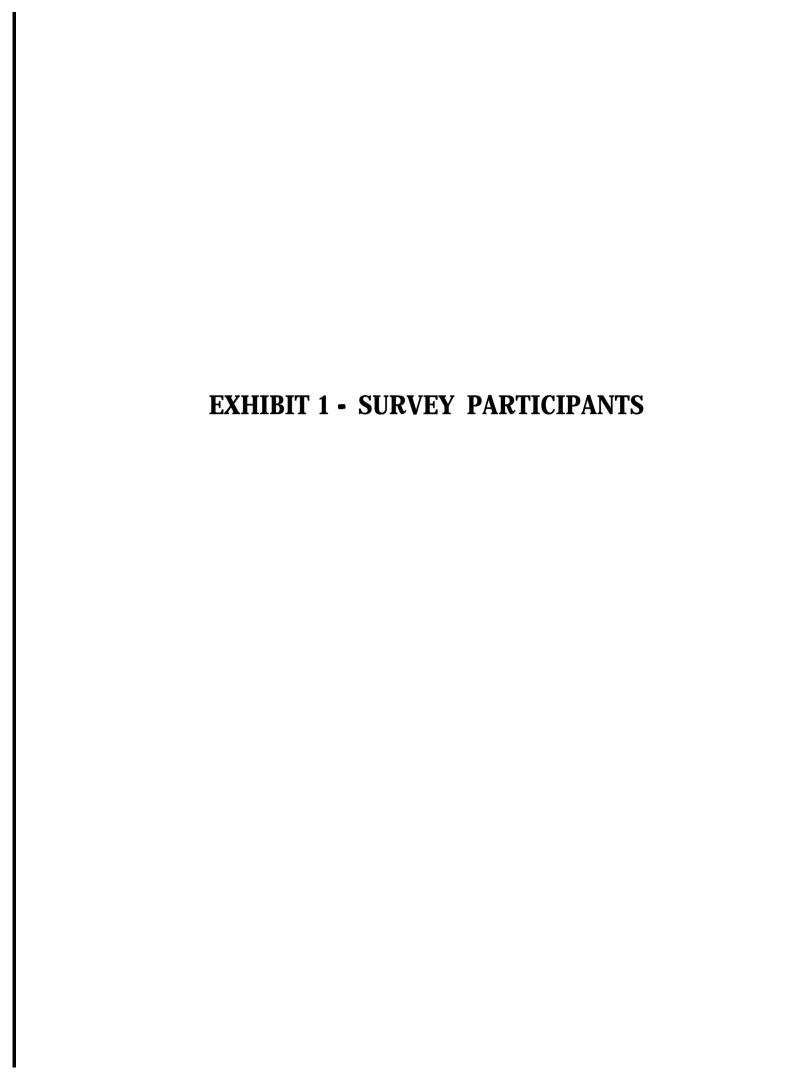
The commission has the authority to subpoena any ferry employee or employees. or their representatives, and any member or representative of the department. and any witnesses. The commission may rquirc attendance of witnesses and the production of all pertinent records at any hurings held by the commission. The subpoenas of the commission are enforceable by order of any superior court in the state of Washington for the county within which the proceeding may be pending. The commission may hire staff as necessary, appoint consultants, enter into contracts, and conduct studies as reasonably necessary to carry out this chapter. [1984 c 287 § 95; 1983 c 15 § 19.]

Legislative findings—Severability—Effective date—1984 c 287: See notes following RCW 43.03.220.

47.64.290 Toll bridge employees subject to civil service. Notwithstanding any other provisions of this chapter, toll bridge employees of the marine transportation division arc subjm to chapter 41.06 RCW. [1984 c 48 §

47.64.900 Section captions not part of law——1983 c15. Section captions used in this act constitute no part of the law. [1983 c 15 § 29.]

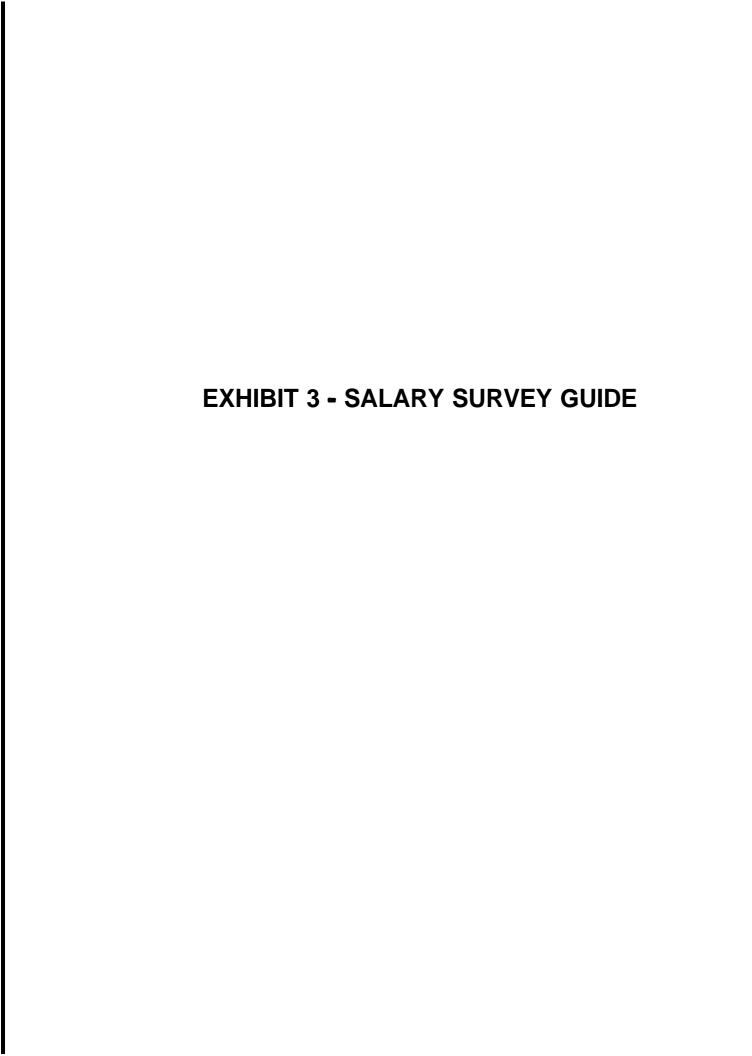
47.64.910 Severability—1983 c·15. If any provision of this act or its pplication to any person or circumstance is held invalid, the remainder of the act or the application of the provision to other persons or circumstances is not affected. [1983 c 15 § 30.]



# SURVEY PARTICIPANTS

Ferry Operations		Employees <b>Reported</b>	Area Differ- ential
Alaska Marine Highway	Juneau <b>AK</b>	290	120.0%
British Columbia Ferry Corp.	Victoria BC	970	101.5
Golden Gate Bridge District Hornblower Yachts, Inc. Red & White Fleet	San Francisco CA San Francisco CA San Francisco CA	<b>71</b> <b>186</b> 132	108.0 108.0 108.0
Delaware River Bay Authority	New Castle DE	75	95.0
Maine State Dept. of Transportation	Rockland M E	44	85.0
Brdgport & Port Jefferson Stmboat Co. Bureau of Transit Operations	Port Jefferson NY New York NY	47 400	86.0 95.0
Sandusky Boat Lines	Sandusky OH	36	92.5
Black <b>Ball</b> Transport, Inc. Washington State Ferries	Bellevue Seattle WA	42 1,027 3,320	100.0 100.0
hipyards			
Ketchikan Shipyard, Inc.	Ketchikan A K	27	120.0%
Rivtow Straits, Ltd. V Versatile Shipyard British Columbia Ferry Corp.	Vancouver BC BC Victoria BC*	102 <b>85</b> <b>59</b>	101.5 101.5 101.5
Pacific <b>Drydock &amp;</b> Repair Co. <b>Larson</b> Boat Shop	Oakland CA Terminal Is CA	46 56	108.0 100.0
Bureau of Transit Operations	New York NY*	51	95.0
Nichols Brothers Boatbuilders Foss Shipyard Maritime Lake Union DD Marco Seattle Washington State Ferries J M Martinac Marine Ind. N.W., Inc. Tacoma Boatbuilding	Freeland Seattle Seattle Seattle Seattle Tacoma Tacoma Tacoma WA	75	100.0 100.0 100.0 100.0 100.0 100.0 100.0 100.0
		4.511	

<sup>\*</sup>Operated by a ferry survey participant



#### SALARY SURVEY GUIDE

This Guide is intended to assist Marine Employee's Commission (MEC) in conducting future surveys. Recommendations are based on the 1988 survey experience plus the general expertise of Carey Associates, Inc. in conducting surveys and in **planning** employee compensation. For additional information, contact

Carey Associates, Inc. 2555 Flores Street, Suite 260 San Mateo, CA 94403 (415) 5743732

#### **OBJECTIVE**

The 1988 Salary and Benefits Survey compiled pay and benefit data from a broad sample of ferry and shipyard operations. It covered jobs similar to those in **Washingt**on State Ferry System (WSFS). The objective was to describe the general environment of pay and benefit practices as background for collective bargaining. Future surveys should serve the same purpose.

### TIMING

A survey of this size and complexity requires a minimum of 90 days to complete. Because of the seasonal increase in administrative activity within many ferry operations, participants should receive questionnaires by April 1. The return deadline should be set at 20 days later. That schedule will permit participants to complete and return their survey responses before the start of the busy season.

#### **PARTICIPANTS**

Future surveys should include organizations with significant numbers of employees in jobs similar to those of WSFS. Identical job matches are not necessary. However, the more closely related the work, the more confidence unions and management will have in the data. **Similar** jobs may be found in ferry, shipyard, and other marine operations. Some major ferry and shipyard operations are located in other states and in British Columbia. They should be included. Attachment 1 lists some recommended participants.

Several 1988 participants asked that their responses be kept confidential. Using an outside organization to receive and compile survey responses helps to assure confidentiality. That encourages participation.

# **QUESTIONNAIRE FORMAT**

Future survey questionnaires should be shorter than the 1988 version. The length of the 1988 questionnaire probably discouraged some potential participants. We recommend eliminating from the survey those jobs for which only a few companies reported data:

Chief Engineer (C)
Wiper
Watchman
Matron
Information Supervisor
Shoregang Foreman
Shoregang Lead
Crew Dispatch Coordinator
Crew Dispatcher
Data Entry Operator

The **survey** can also omit all or most office jobs, as in 1988. Other Seattle area surveys, plus State of **Washingt**on pay comparisons, provide adequate reference data. Any other questions not essential to the survey's purpose should be eliminated. Shorter questionnaires bring more responses.

# INITIAL CONTACT

**Care** in the initial **contact** with each prospective survey participant increases the number of responses. Use the telephone to make the first contact. The purpose of this contact is to gain the attention of that manager in each operation who will be 'most interested in the results of the survey. It often requires several telephone calls to reach the right person and to develop his/her cooperation. **Ess**entials for this important task include: skilled telephone technique, patience, and perseverance.

# MAILED QUESTIONNAIRE

Design the survey questionnaire for three objectives: (1) easy for the respondent to understand, and complete; (2) easy to enter into the database; (3) consistent with the intended content of the final data analysis. The user of the survey needs more than just a collection of unsorted and unanalyzed data from several companies.

Mail the survey questionnaire to the interested person in each **participating organization** shortly after the initial telephone contact. Include a personally addressed covering letter. The letter should remind the participant that a free copy of the survey report will be sent to him/her for returning the completed questionnaire by the deadline.

### FOLLOW UP

Use further telephone contacts and an extended deadline to encourage participation by those who fail to respond by the initial deadline. A successful survey requires considerable time and effort on the part of the professional staff. They have to establish contact, persuade cooperation, answer technical questions, and call back for clarification of complex or incomplete responses. Plan for the survey to occupy a major part of the time for one or two professional staff until it is completed

### **COMPILE AND ANALYZE**

Compiling survey responses into a database is tedious but not corn lex work First, however, have each returned uestionnaire reviewed by professional sta!! to be sure that the responses are complete an appropriate. Some errors by participants are easy to **sp**ot and correct, such as entering an annual figure instead of a monthly amount. Some dollar data may have to be converted to percentages. And, some responses may need clarification by telephone. The aim is to reduce the chance of crazy numbers entering the database.

Analysis of the database then follows. The 1988 survey report explains calculations used in that report Use the same calculations in future surveys for the validity of the statistics and to provide continuity from **surey** to survey. We recommend that the survey analysis include quartile data distributions. We recommend that company and individual taxes (local, state, and federal) not be considered in the analysis. We would also exclude or treat separately earnings for overtime and other premium pay unless regularly scheduled.

## **REPORT**

Prepare the **survey** report for ease of use. Large, clear **type** and not too much data on one page help the reader. Group jobs according to their **union** representation so the reader can find related jobs in one place. Finally, emphasize that the data provide only a background of information about pay and benefits in other organizations. The survey is not intended to define pay and benefits for WSFS or to limit the collective bargaining process.

CAREY ASSOCIATES, INC.

# RECOMMENDED SURVEY PARTICIPANTS

# **Ferry Operations**

	Alaska Marine Highway	Juneau	AK
	British Columbia Ferry Corp. British Columbia Steamship Co.	Victoria Victoria	BC BC
	Catalina Cruises California Cruin Golden Gate Bridge District Hornblower Yachts, Inc. Red & White Fleet	Long Beach Sar <b>Diego</b> San Francisco San Francisco San Francisco	CA CA CA CA
	Delaware River Bay Authority	New Castle	DE
	Maine State Dept. of Transportation	Rockland	ME
	Bureau of Transit Operations Brdgport & Port Jefferson Stmboat Co.	New York Port Jefferson	NY NY
	Black Ball Transport, Inc. Clipper Navigation Washington State Ferries	Bellevue Seattle Seattle	WA WA WA
Shipy	ards		
	Ketchikan Shipyard, Inc.	Ketchikan	AK
	Rivtow Straits, Ltd. V Versatile Shipyard British <b>Columbia Ferry</b> Corp.	Vancouver <b>N.Vancouver</b> Victoria	BC BC BC*
	Pacific <b>Drydock &amp;</b> Repair Co. Southwest Marine, Inc. Larson Boat Shop Southwest Marine, Inc.	Oakland San Francisco Terminal Is Terminal Is	CA CA CA
	Bureau of Transit Operations	New York	NY*
	Cascade General, Inc.	Portland	OR
	Nichols Brothers Boatbuilders <b>Duwamish Shipyard</b> Foss Shipyard Martime  Lake Union DD  Marco Seattle  Todd Pacific Shipyard  Washington State Ferries  J M Martinac  Marine Ind. N.W., Inc.  Tacoma Boatbuilding	Freeland Seattle Seattle Seattle Seattle Seattle Seattle Tacoma Tacoma Ta c o m a	WA WA WA WA WA* WA WA WA

<sup>\*</sup>Operated by a ferry survey participant